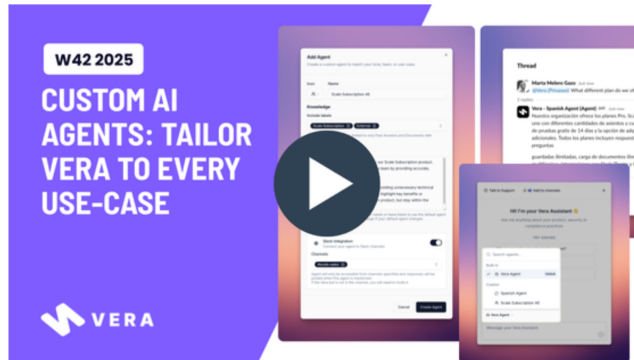


Custom AI Agents: Tailor Vera to Every Use Case

Nov 07, 2025

This week, we're introducing the ability to build **custom AI agents**, giving you full control over how responses sound across your questionnaires, Assistant, and Slack channels, and which sources they use.

Now, every team can have an Agent tuned to its own needs, generating responses tailored to a specific client, product, or even language and tone.



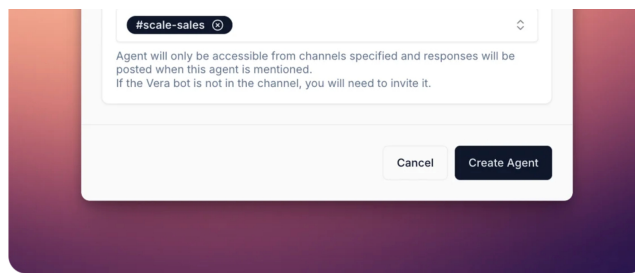
Let every team have its own tailored assistant

Every team has its own style. With Custom Agents, you can now design how Vera thinks and answers in every scenario:

- **Limit sources:** Restrict responses to Documents or Past Answers for team-specific knowledge bases.
- **Customise tone and detail:** Edit your Agent's prompt to change language, tone, and level of detail.
- **Add to Slack channels:** Assign different agents to Slack channels so all interactions automatically use your tailored context.

💡 **Expert tip!** Want to start from an existing setup? Simply **clone an Agent** to build on top of what's already working, perfect for creating variations for different regions, product lines, or customer segments.

To learn more, head over to [Tailor Responses to Your Needs: Build Agents](#)

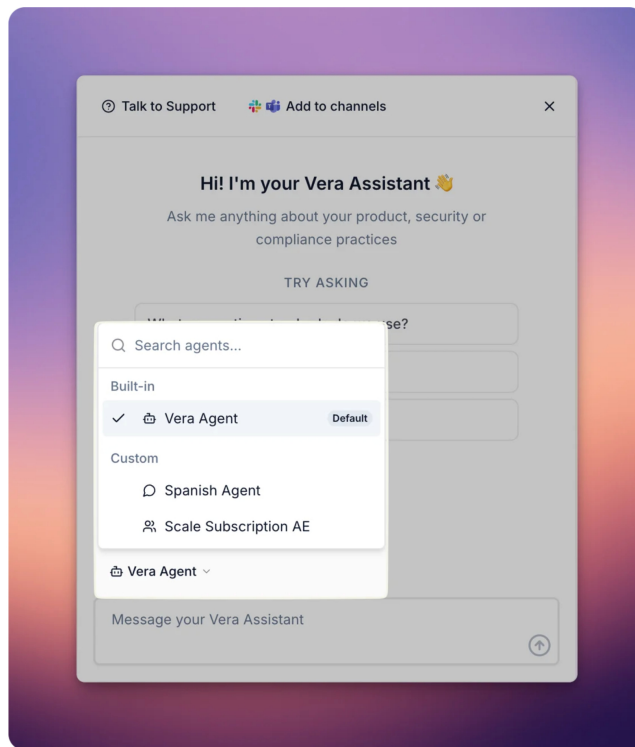


Use Agents Anywhere You Work

Once created, Agents can be used across Vera:

- **In Questionnaires:** Pick which Agent should answer to match the desired response style and context.
- **In the Corner Assistant:** Switch between Agents to get ad-hoc answers from different perspectives.
- **In Slack:** Assign an Agent to a channel so every @Vera response reflects that team's tone and available sources (*MS Teams integration coming soon...*)

To learn more, head over to [Agents at Play: Using Agents](#)



We're Building Vera With You

Custom Agents are a big step toward making AI in Vera fully configurable - letting every team shape how trust and accuracy scale inside their organisation.

Have an idea for the next iteration? We'd love to hear it. Drop us a message and help us shape the next evolution of AI-powered customer trust.

💡 **Ready to try Custom Agents?** Log in to Vera, head to the **Agents** tab, and build your first tailored Agent today.

If you're new to Vera, [start your free trial today](#) and see how fast you can move when security questionnaires and RFPs stop being a bottleneck.

Open Changelog

